

Cheltenham Borough Council Licensing Committee Public Question

“In light of the recent cancellation of the Cheltenham Tribute Festival, residents have raised two concerns: first, that many ticket holders did not receive a full refund, with an ‘admin fee’ deducted; and second, the apparent late timing of the licence hearing, which was scheduled for only two days before the event, leaving little scope to address safety and nuisance concerns.

While consumer protection is not directly within this committee’s remit, public safety and prevention of public nuisance both rely on confidence that organisers can manage events responsibly. Will the Licensing Committee therefore consider whether the combination of an apparent late application process and the withholding of part of refunds demonstrates a wider pattern of poor management, and ensure such concerns are fully weighed in any future licence applications?”

Any future licensing applications will be subject to the same application, consultation, and determination criteria as an application from any other party.

Provided the application is submitted in full, the licensing team will complete a consultation period in which responsible authorities such as the police, and environmental protection; as well as any other interested party can submit a representation. If that representation is an objection, it must be made against one of the four licensing objectives to be considered a relevant objection.

1. *Prevention of crime and disorder*
2. *Public safety*
3. *Prevention of public nuisance*
4. *Protection of children from harm*

If a relevant objection is received regarding “a wider pattern of poor management” – then a committee hearing will be required and committee members will need to be satisfied that the applicant has demonstrated sufficient evidence to alleviate these concerns if a licence is to be issued.